hank you to the follo	owing properties for havin	g all of your Blue Book re	eports current.
,	811	8)	
Park Forest	Preston Run	Bramblett Hills	
Alinea Town & Country	Boulder Creek	The Orion	
Kensington West	Westshore Colony	The Point at Tamaya	
Southmoor	Terraces at Forest Springs	Walden Crossing	
Carrington Darle	Harper's Point	Walden Glen	
 Past Due from Apartments, W 	09/25-Property Inspection 11/20—Resident Question 11/21-Inventories-Fenwion 11/26-Fire Inspections-Vince 12/01-Monthly Property Thispering Hills	naire Recap-Vineyards ck Place neyards Summary-Panther Creek	
 Past Due from Past Due from Past Due from Past Due from Apartments, W Past Due from Due 12/23-Res Whispering Hi Due 12/24-1Q Due 12/31-202 	09/25-Property Inspection 11/20—Resident Question 11/21-Inventories-Fenwid 11/26-Fire Inspections-Vi 12/01-Monthly Property Thispering Hills 12/01-Market Study-Orchident Questionnaire Reca	naire Recap-Vineyards ck Place neyards Summary-Panther Creek nard Village, Trace Apartr p-Park Forest, Preston Ru	ments
 Past Due from Past Due from Past Due from Past Due from Past Due from Apartments, W Past Due from Due 12/23-Res Whispering Hi Due 12/24-1Q Due 12/31-202 Due 12/31-Fire f you are not listed about the past Due from 	09/25-Property Inspection 11/20—Resident Question 11/21-Inventories-Fenwid 11/26-Fire Inspections-Vi 12/01-Monthly Property Thispering Hills 12/01-Market Study-Orchident Questionnaire Recaills Marketing Plan 6 Major Projects List	naire Recap-Vineyards ck Place neyards Summary-Panther Creek nard Village, Trace Apartr p-Park Forest, Preston Ru lage, Panther Creek Parc on what is still due for yo	ments .n, Bramblett Hills

Please review the attached Congrats Memo for November 2025 with your team!

Tuesday, December 9th, 2025

PROPERTY MANAGEMENT			
4. PROPERTY MONTHLY ONLINE REVIEWS – attachment-2 nd reminder			
Please review the monthly online review report for November 2025 with your team. Keep pushing to get those scores up!			
5. PROPERTY MONTHLY COMPREHENSIVE CALLS – attachment-2 nd reminder			
Please review the monthly comprehensive call report for November 2025 with your team and confirm that your lead tracking information is correct. If you need any updates, email mattd@michelsonrealty.com.			
6.OPEN ENROLLMENT FOR OUR DEPENDENT CARE FSA AND ANNUAL 401K NOTICES			
Each property should have received a package which includes open enrollment paperwork for our dependent care FSA and 401k annual notices. Please be sure to pass out to employees as soon as possible if you have not already. Enrollment forms for the dependent care FSA only need to be filled out and sent back if you want to enroll for 2026. If you had the DCFSA in 2025, I will need a form back from you, even if you wish to waive it for 2026. Please send applicable enrollment forms in no later than 12/15/2025 . For any questions, please contact Angela Kleczkowski at the Central Office.			
7. <u>AP CUT OFF-attachment</u>			
All Properties: Year-end is just around the corner. Please note the timing of the two key points below for all properties:			

1. To Ensure Expenses are in 2025 business:

To make sure that expenses show up in your property operating statement for 2025, invoices need to be batched and posted as a payable before Dec. 24. The month end close is scheduled for 2:00 pm on Dec. 24.

2. Any Checks being paid to Vendors prior to year-end:

All invoices that have been batched, approved and received at the central office by December 15, 2025 will be processed and paid before the end of the year. If the invoices are received after December 15, 2025 the vendor check will be processed in January 2026.

Tuesday, December 9th, 2025

PROPERTY MANAGEMENT

GENERAL TIMING OF INVOICES THROUGHOUT THE YEAR:

Please also note the second to last paragraph of the attached Section 5 from the Property Operations Manual. As indicated, as a general rule all batches received by Friday, will be processed for payment on the following Thursday. We appreciate your understanding of this timing so that we can process everyone's payments in a timing manner. Thanks!!

8. <u>Leasing/Marketing Tip Of The Week</u>

Great Time For An Appreciation Event

With the holidays coming to a close this is a great time to host appreciation events. You can do resident appreciation, maintenance appreciation, office staff appreciation, and others. Whether you spotlight a person on social media or provide fun games and prizes this can be a great way to increase your social media and residents love of the community.

If your team has any unique marketing ideas, please send them to meghang@michelsonrealty.com.

"Approach each customer with the idea of helping him or her solve a problem or achieve a goal, not of selling a product or service."

Brian Tracy
Motivational Speaker
1944-?